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VOICE NO. 703.308-1202**MESSAGE:**

Re: Application Serial No. 09/965,569

Pursuant to your recent request, attached please find the following:

1. Abstract (numbered "14")

Please advise at your earliest convenience if additional documentation is needed. Thank you for your prompt attention to this matter.

Kim Hennessey, legal secretary to
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PATENT

Abstract

Apparatus and method for operating automation components

The operation of automation components is to be configured conveniently. Consequently, use is made of generally available IT units, for example PDA or mobile radio telephones, as simple HMI (Human Machine Interface). In this case, the nearest automation component can be displayed visually to the operator. The processing of conversion processes or service routines can be controlled by workflows. Furthermore, personalized or unit-specific access rights can be awarded.